

Cancellation Policy

- Cancellation of a lesson must be made AT LEAST 24 hours prior to the scheduled lesson time in order to avoid payment. There are NO excused reasons.
- No shows or failure to notify Coach Sam (by text, email, or voicemail) within 24 hours is considered a forfeited lesson; therefore, you are expected to pay for your time-slot at your **next scheduled lesson**.
- You do have the option to get a replacement player to fill-in for your lesson time (please notify Coach Sam if you are planning to use a substitute).
- You can also reschedule your lesson for another time slot in the same week if there's room in another group to fit you in.